Business Information Services

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Sussex Direct: Security Incident Reporting Log

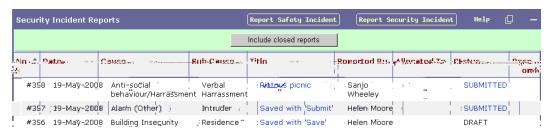


Making Changes to the Incident Report

If you would like to make any changes to a **submitted** report, contact the Administrator who has the facility to do so. For example, you may receive more accurate details on the time/date of the incident.

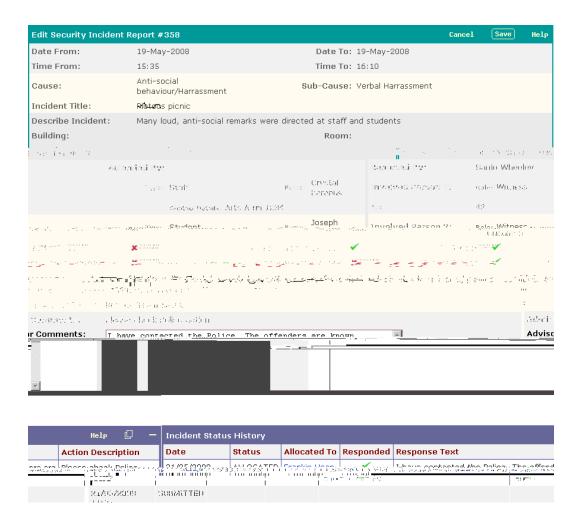
Managing the Security Incident Report (for Administrators)

The Administrator manages submitted Incident Reports.



Once the Incident Report has been **submitted**, the Administrator will be able to manage it. This means that they will be able to allocate the report to a member of staff, change the details and status of the report, and enter an Admin Combroatethatothomh572\(\rho_16.5\)(1)-4.\(\rho_16.5\)(1)-8.\(\rho_486(a).775\(\rho_1)-16.846(r)-3.65(e)-8.\(\rho_333(p)4.76(e)-8.6

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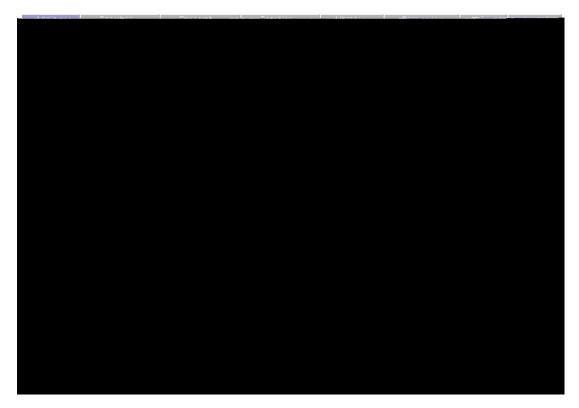


The Administrator can carry on adding comments for the Security Officer to respond to until the incident has been completed. Once the incident has been completed, the Administrator can close it. It will appear on the Security Officer's 'Incident Status History' table as being closed. The Administrator is the only person who can close the incident.

Safety Incidents

The Safety Incident Reporting Log ...

- enables users to report and submit Health and Safety incidents
- enables the Health and Safety Administrator to allocate incidents to a Health and Safety Advisor (HSA) for action and comment
- enables users to record a log of correspondence between the HSA and the bealth and tAfAt



- 4. Complete the Incident Report form
 - a. The **Cause** and **Incident Title** fields are mandatory
 - b. It is important that you record the Age and Contact Details [address and contact number] and the Line Manager's name if a staff related incident.
 - c. Flag if First Aid was given or wy

6.	Health and Safe	ety Advisors or non	ninated staff res	ponsible for ove	erseeing all healt	h and safety



5. Once the HSA has saved their response then a tick will appear in the 'Advisor Responded'